



Max WiFi - IT Support Engineer

Max WiFi are an industry leading WiFi supplier who provide communications services for a range of prestigious events and venues across the country. We deliver connectivity solutions to a range of industries including events, hospitality, education, offices and film/tv locations.

Due to planned growth, Max WiFi now has a fantastic opportunity for an IT Support Engineer to head up a brand-new division for the company. We are expanding to provide our clients with a managed service for all their IT support requirements.

We are looking for someone to really make this role their own and run this new arm of the company. Therefore, we require somebody who has previous experience working in an MSP at a mid to high level and can contribute to all aspects of running this department. We will have existing clients that require support from the outset as well as a range of new clients expected to manage over the next year.

The successful candidate should have strong knowledge/skills/experience including:

- Experience working in both a Mac and PC Environment
- Office 365
- VMWare
- Server maintenance and management
- Liaise with both the customers and suppliers (Network/Printers/VOIP) to solve issues.
- Networking experience (Ideally CCNA Level)
- Exchange/Email platforms
- Data Backup/Cloud Storage Migration
- Active directory
- Windows 10
- Dropbox
- On site and remote support
- Ability to communicate effectively with new and existing clients
- A strong commercial awareness

We initially plan to run on Monday .com software with a view to moving to ConnectWise dependant on the growth of the business/input of the successful candidate. We also use Auvik for network management across multiple sites.

The role will be based out of one of our managed venues in Central London with the flexibility to work remotely part time.

To apply or find out more, please submit a copy of your CV and cover letter to events@maxwifi.co.uk